

I am having a problem dealing with AT&T. My young daughter ran up the phone bill talking to a boy she "met" on the internet before we discovered it and they have been very unwilling to make arrangements that we can afford. I asked to make arrangements and was told two weeks for 819.00 was all they could do. My husband called to talk to someone because that was too much, and he was told that "arrangements" had been made, nothing could be done. He asked to speak with a supervisor, they said none was there, one would call him, and no one did. Three more bills have come in from the same time period, with different calls on the same days. They have cut off long distance calling after I paid what they demanded, even though they are no longer my carrier and we have an unlimited long distance plan now. Now another 950 some odd dollars are due in the next 10 days and there is no way I can pay that on top of the previous money paid. My husband is disabled and has an oxygen generator and needs phone service in an emergency. Is there some way make arrangements on this bill? Thank you. Suzanne Schulte